IntegraNet Health through our agreement with Amerivantage/Amerigroup –all Medicare Advantage Plans for members of our Primary Care Physicians are delegated to IntegraNet Health for claims payment.

*Note: Prior to 8/1/2019, claims should be filed with Amerivantage/Amerigroup

➢ Use Availity Provider Portal to verify eligibility and claims payor: **https://www.availity.com/**
➢ Questions regarding the members Benefits Package contact Amerigroup: +1 (800)-600-4441
➢ Verify provider network status with IntegraNet visit our **Provider Directory** on our website
➢ Timely filing for In-Network providers: 95 days from date of service

CLAIMS PORTAL

❖ Submit claims electronically
❖ Check the status of an existing claim
❖ Download EOP's and/or 835 remittances

❖ Check eligibility
❖ Available to Network and Non-Network providers

Self-Register: https://visibiledi.com/integranet/Account/Register

Additional claims information – including the Enrollment Packet: https://www.integranethealth.com/

PAPER CLAIMS

✓ Original, red and white CMS-1500 or CMS 1450 with black machine printed text
✓ Attachments must be on 8.5"x11" paper accompanied by valid claim form
✓ No photocopies or altered claims will be accepted

HOW TO SUBMIT A NEW CLAIM, CORRECTED CLAIM, OR RESUBMIT A CLAIM		
Paper Claim	**Electronic Claim**	**Payor ID**
1813 W. Harvard Ave Suite 204 Roseburg, OR 97471	**Provider Portal** **https://visibiledi.com/integranet/Account/Register**	**INET1** **INET2 – Trizetto Only** ***Contact your clearing house directly for variations of this payor ID**

Claims Processing Department Customer Service: (541)-464-6296

Problems with Provider Portal submit a web-ticket (not for claim submissions):
https://inetclaims.zendesk.com

DO NOT SUBMIT PAPER/ELECTRONIC CLAIMS TO APPEAL AND RECONSIDERATIONS
THESE WILL NOT BE PROCESSED FOR PAYMENT
Appeals and Reconsiderations (also see Appeals FAQ): Fax (832)-320-7221

PRIOR AUTHORIZATION

Providers are solely responsible for and are strongly encouraged to verify authorization requirements **prior** to rendering service. All questions regarding prior authorization call: **Utilization Management: 281-591-5289.**

Amerigroup's **PLUTO** tool can be used to determine the possible authorization requirements
https://providers.amerigroup.com/Pages/PLUTO.aspx **** this tool is NOT a guarantee of coverage****