

**PLEASE READ**

**\*\*\* Published by Marie Thomas @ Aetna**

Good Morning,

Because it is a very fluid situation with COVID-19 and things are changing by the minute with information being consistently released, it is best to direct the providers to the <https://www.aetna.com/health-care-professionals.html> for the most up to date information on COVID-19.

The link takes you to:

## Stay in the know about coronavirus

Your patients may have questions about coronavirus. And you may be wondering how to code these visits. We're here to support you with timely information and answers.



[Get coronavirus facts](#)

Click on Get coronavirus facts

Additional links that have been updated:

Our letter to providers: [Covid-19: Taking Action](#)

[View our Behavioral Health telemedicine billing codes.](#)

There are various drop down menus that address various topics with brief descriptions:

- Will Aetna cover the cost of COVID-19 for members?
- What other CVS Health resources are available to support hospitals with the treatment COVID-19?
- How will doctors and hospitals have access to COVID-19 lab testing?
- What commercial labs have the ability to test for COVID-19?
- How will patients access the COVID-19 testing? Can Aetna members go directly to draw stations?
- How is Aetna tracking the readiness and availability of the new lab test?
- What Common Procedural Technology (CPT) codes should be used for COVID-19 testing?
- What CPT, HCPCS, ICD-10 and other codes should I be aware of related to COVID-19?
- What code would be used if a physician performs a telehealth visit?
- Can telemedicine be delivered through telephone or is a synchronous audiovisual connection required? Where can providers access the telemedicine policy?
- How can members access services without going to a provider's office?
- What other information resources are available?

The ones highlighted do provide the codes and have been updated with additional information