

# HCA FACILITIES COVID-19 PUI (PATIENTS UNDER INVESTIGATION)

HCA has 3 “HERO” facilities that will admit PUI for COVID

Mainland  
Tomball  
West

Inpatient referrals from other facilities (Free standing ED, LTACS, hospitals), call the transfer center at 877-777-4221. They will assist and direct to the appropriate “HERO” hospital.

Patients seen in the office and confirmed with a COVID positive test, if stable should be sent home to isolate.

Sending to the hospital - they should be MASKED and SENT to the closest HCA Hospital ER. Please call the appropriate ER and advise the patient is coming.

- 1) If they are stable enough to drive to the closest HERO hospital ER, they will avoid the need to be transferred via medical transport.
- 2) If they are in need of immediate attention, please direct them to the closest HCA ER and we will facilitate the transfer under appropriate medical supervision.
- 3) Immediate transport from your office – contact Arcadian Ambulance (info below)

Please Note: some HCA 24/7 FSEDs are not open at this time as they have consolidated the medical staff to support potential surge needs at our main hospitals.

## **HCA Mainland**

1. Send patients to Emergency Department (for respiratory compromised patients) 409-938-5000
2. **PUIs** can be referred to the AOS (Administrator on Site) at **409-938-5006** and specify that patient is PUI for appropriate bed placement

## **HCA Tomball**

1. Send patients to Emergency Department (for respiratory compromised patients) 281-401-7500
2. **PUIs** can be referred to the AOS (Administrator on Site) at **409-938-5006** and specify that patient is PUI for appropriate bed placement

## **HCA West**

1. Send patients to Emergency Department (for respiratory compromised patients) 281-558-3444
2. **PUIs** can be referred to the AOS (Administrator on Site) at **281 588-7894** and specify that patient is PUI for appropriate bed placement.

## **Ambulance service to transport a patient**

Arcadian Ambulance – contact John Mercer @ 281-548-7772 (to coordinate with HCA)  
Arcadian Dispatch – 800-259-1111