



CLAIMS FAQ

FOR DATES OF SERVICE BEGINNING August 1, 2019, IntegraNet Health through our agreement with Amerivantage/Amerigroup –all Medicare Advantage Plans for members of our Primary Care Physicians will be delegated to IntegraNet Health for processing claims. Prior to 8-1, claims should be filed with Amerivantage.

CLAIMS PORTAL ACCESS

For access to the claims portal to electronically file a claim, check status, EOPs, an enrollment packet must be completed. The Enrollment Packet includes a portal FAQ, Trading Partners Agreement (mutual indemnification for claims data sharing during the process of sending/receiving claims), EDI Registration Form and an EFT Authorization form (if preferred).

Portal for claims filing: [www.https://INetClaims.com](https://INetClaims.com)

Additional claims information – including the Enrollment Packet: [www.https://IntegraNetHealth.com](https://IntegraNetHealth.com)

CLEARING HOUSE

Use your existing clearing house or enroll and use the IntegraNet clearing house - VisibilEDI.

To enroll with VisibilEDI, go online to <https://www.visibiledi.com/integranet/Home/Login>

IntegraNet Health Payor ID for professional Claims: **INET1**

***** clearing houses may have variation of "INET". Contact your clearing house directly would provide the correct payor ID variation.***

PAPER CLAIMS

- Claims must be submitted on original, red and white CMS 1500 or CMS 1450 (UB-04) claim forms with black, machine printed text.
- Attachments must be printed on 8.5" x 11" paper and must accompany a valid claim form.
- Send your paper claims to:

IntegraNet Health Claims Department
1813 W. Harvard Avenue, Suite 204
Roseburg, OR 97471

APPEALS/RECONSIDERATIONS

IntegraNet Health
Attn: Tequila Pritchard
1900 N Loop W 4th Floor
Houston, Texas 77018

<https://www.IntegraNetHealth.com/>

Phone: 832-320-7220

Fax: 832-320-7221

For questions regarding how to submit a claim (paper or portal), please call 541-464-6296
Timely filing is 95 days from the date of service
Additional information is online at https://www.IntegraNetHealth.com